



Explora

JOURNEYS

EXTRAORDINARY BENEFITS  
FOR OUR VALUED TRADE PARTNERS AND OCEAN TRAVELLERS





INTRODUCING A  
BOLD NEW VISION FOR OCEAN TRAVEL

Explora Journeys combines centuries-old *seafaring experience* with *superlative* European **REFINEMENT** to deliver **ENRICHING** ocean journeys that *inspire exploration* in all its forms.

Designed in partnership with the world's foremost superyacht specialists, EXPLORA I — the first ship in the Explora Journeys fleet — sets sail in May 2023.



# EXPLORA EARLY BOOKING BENEFIT

**SAVE UP TO 10%**

Our valued travel advisors are always integral to what we offer. That's why, as part of our commitment to you, we're introducing the *Explora Early Booking Benefit* offer.

With significant savings, the option of paying in full and flexible travel dates, this is the ideal benefit for both you and your clients.

**SAVE UP TO 10% BY BOOKING  
EARLY AND PAYING IN FULL\***

The full commission is paid in advance when the reservation is confirmed.

This benefit can be combined with: Flexible Journeys, Extended & Grand Journeys savings, Journeys for Solo Travellers, additional guests and younger travellers savings

—  
Available up to 180 days prior to departure

—  
Our Flexible Journeys policy applies

—  
Our standard cancellation policy applies

—  
Expected full payment within 3 days

*\*Savings vary according to journeys, dates of booking, and category of suites.*

*Terms and conditions apply, please go to page 10 for more information.*



# GRAND & EXTENDED JOURNEYS

EXPLORE MORE AND SAVE UP TO 20%

Our Extended and Grand Journeys offer our guests the opportunity to *discover* and *explore* even more, by combining multiple Journeys or through longer sailings to *wonderful* destinations.

Our Extended Journeys allow guests to extend their ocean journey by combining several itineraries and take advantage of savings of up to **10%** compared to booking the journeys individually\*

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With longer immersive sailings, our Grand Journeys Collection allows savings of up to **20%\***

\*Savings vary according to journeys, dates of booking, and category of suites.  
Terms and conditions apply, please go to page 10 for more information.



# FLEXIBLE JOURNEYS

In these unpredictable times, our *Flexible Journeys* policy means that when planning a journey with us, your clients are guaranteed the flexibility and reassurance they need should their circumstances change.

**AMEND OR MOVE YOUR JOURNEY  
AT NO ADDITIONAL CHARGE**

Ocean Suites: up to 120 days  
prior to departure

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Ocean Penthouses: up to 120 days  
prior to departure

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Ocean Residences: up to 200 days  
prior to departure`

*Terms and conditions apply, please go to page 10 for more information.*



# JOURNEYS FOR SOLO TRAVELLERS

For guests undertaking an Ocean Journey solo and those who simply prefer to enjoy a suite to themselves, we are delighted to offer a *lower supplement* fare on selected Journeys, with all services and amenities included.

**SINGLE SUPPLEMENT  
STARTING AT ONLY 15%**

Guests enjoying their suite solo can book any suite with a single supplement starting at only **15%** above our current per person fares

**ALL SERVICES AND  
AMENITIES INCLUDED**

Our solo guests can enjoy all services and amenities included in the regular journey fare (depending on the suite booked), including complimentary culinary experiences, wines and spirits, personalised entertainment programmes and all onboard gratuities

Our Solo Travellers policy applies to all suite categories without exception (single occupancy supplements vary according to journeys, dates of booking, and category of suites), on all Journeys

Taxes, fees and port charges are paid for one guest only

*Terms and conditions apply, please go to page 10 for more information.*



## ADDITIONAL GUESTS AND YOUNGER TRAVELLERS

We welcome all *generations* and are delighted to offer exceptional savings for younger explorers and larger groups.

**INFANTS BETWEEN 6 MONTHS\* AND 2 YEARS OLD\*\*  
SAIL FREE OF CHARGE**

**CHILDREN BETWEEN 2 AND 18 YEARS OLD\*\*  
ARE ELIGIBLE FOR ADDITIONAL SAVINGS  
OF UP TO 50% OFF THE CURRENT FARE**

**ADULTS TRAVELLING AS 3RD GUESTS  
ARE ELIGIBLE FOR SAVINGS OF UP TO 25%**

To benefit from this special offer, infants, children or adults should be registered as 3rd or 4th guests in the same suite. The 1st and 2nd guests are not eligible, regardless of their age at the time of sailing.

\*We are unable to accommodate infants under 6 months \*\*Age at the time of sailing  
Savings apply to selected categories of suites. Terms and conditions apply, please go to page 10 for more information.



## GROUP PROGRAMMES

Our *Journey Together* and *Journey Together+* group programmes have been designed with larger groups in mind. Our *valued* travel partners and ocean travellers can take advantage of the dedicated benefits and flexible payment structures to ensure *seamless* planning and total *peace of mind*.

For more information about our group programmes, please contact Explora Experience Centre via email at [support@explorajourneys.com](mailto:support@explorajourneys.com) or phone (see page 9).

# CONTACT US

For an *easy* and *efficient* booking experience,  
please choose one of the following seamless options:

## TRAVEL ADVISOR-ONLY BY APPOINTMENT SERVICE

Please visit [explorajourneys.com/traveladvisors](http://explorajourneys.com/traveladvisors)

## EXPLORA TRAVEL ADVISOR CENTRE

Please visit [explorajourneys.com/traveladvisors](http://explorajourneys.com/traveladvisors)

## EXPLORA EXPERIENCE CENTRE

Please contact us via email at [support@explorajourneys.com](mailto:support@explorajourneys.com) or phone from the list below

### AMERICAS

#### UNITED STATES

##### MEXICO

##### PUERTO RICO

1 833 697 0648

+ 1 216 672 6653

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##### ARGENTINA

##### BRAZIL

00 800 0825 0850

+ 1 216 672 6653

—

##### CANADA

+ 1 833 697 0648

+ 1 216 672 6653

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##### CHILE

+ 56 800 914 158

+ 1 216 672 6653

—

##### COLOMBIA

##### URUGUAY

+ 800 0825 0850

+ 1 216 672 6653

—

##### VENEZUELA

+ 1 216 672 6653

### EUROPE

#### EUROPEAN UNION –

##### EXCEPT ITALY

00 800 08250851

+41 43 5086478

—

##### ITALY

800 973 748

+41 43 5086478

—

#### SWITZERLAND

+ 41 43 5086478

—

#### UNITED KINGDOM

0 800 014 8486

+41 43 5086478

### MIDDLE EAST & AFRICA

#### ISRAEL

00 800 08250851

+41 43 5086478

—

#### OTHER COUNTRIES

+41 43 5086478

—

### ASIA PACIFIC

#### AUSTRALIA

1 800 490 649

—

#### CHINA

#### JAPAN

#### MALAYSIA

#### NEW ZEALAND

#### PHILIPPINES

#### SINGAPORE

#### THAILAND

00 800 08250851

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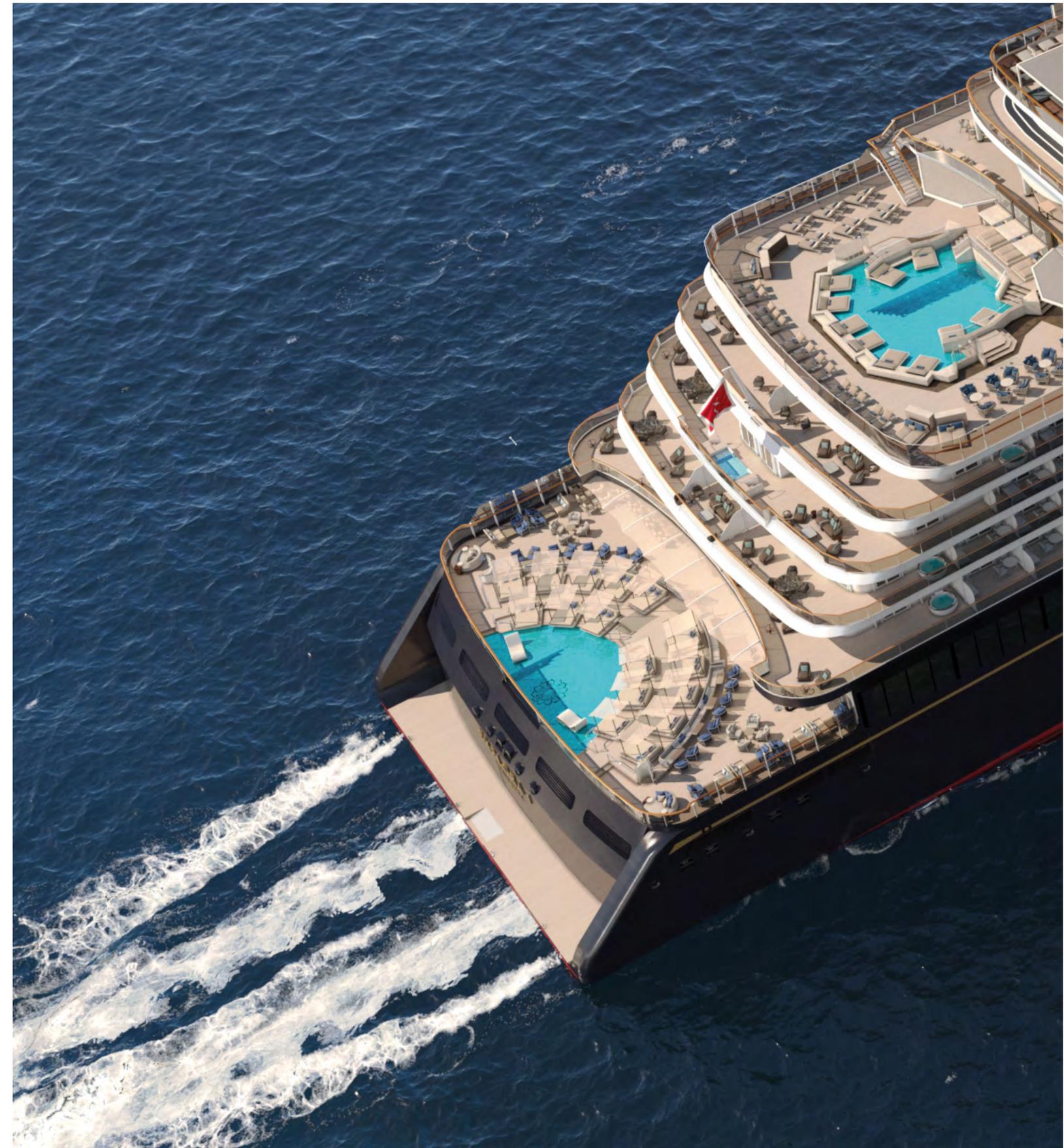
#### INDIA

#### OTHER COUNTRIES

+ 41 43 5086478

*Telephone numbers are subject to change.*

FOR MORE INFORMATION, please contact [support@explorajourneys.com](mailto:support@explorajourneys.com)



# TERMS & CONDITIONS

## EXPLORA EARLY BOOKING BENEFIT

- All journeys and all suite categories, including the Inaugural Journeys Collection, are eligible for this benefit
- Our Journey Together programme applies to this offer
  - The programme offers savings for bookings of minimum 5 suites (10 guests min) per single journey
- Our Cancellation policy applies
- Our Flexible Journeys policy applies
- The benefit only applies to the journey fare and not on any additional components or add-ons of the journey experience
- After the eligibility period, the benefit will be removed from the booking if the guest cancels or rebooks into a new booking on the same ship and sail date, applies a fare change, or changes the ship or sail date of the booking; certain other changes to the booking may also result in the removal of the offer
- The benefit is subject to ship and sail date availability and may be withdrawn at any time

## FLEXIBLE JOURNEYS POLICY

- Our journeys can be amended or moved at no additional charge:
  - Ocean Suites: up to 120 days before departure
  - Ocean Penthouses: up to 120 days before departure
  - Ocean Residences: up to 200 days before departure
- Amends allowed: Name change (1 name must remain the same from the original booking)
- All amend and move requests should be submitted to the Explora Experience Centre via email or phone
- The date of departure of the New Journey is 180 days earlier or 180 days later than that of the Original Journey departure date
- The New Journey should have the same journey length or a longer journey length than the Original Journey
- If the price of the New Journey is higher than that of the Original Journey, the journey fare difference should be covered by the guest. Our payment policy applies
- The New Journey should be booked in the same suite category or in a higher suite category than the Original Journey
- If the price of the New Journey is lower than that of the Original Journey, the journey fare difference will be granted to the guest in the form of a future journey credit, which will be valid for 2 years from issuing date

## JOURNEYS FOR SOLO TRAVELLERS

- A single supplement is applied to the journey fare only (excluding the taxes and port charges on the second berth)

## ADDITIONAL GUESTS AND YOUNGER TRAVELLERS

### Ocean Suites:

- Maximum occupancy options: triple
  - 2 adults plus 1 child
- Convertible sofa beds are limited to use by 1 child only
- Ocean Suites featuring a convertible sofa bed are subject to availability

### Ocean Penthouses and Ocean Residences:

- Maximum occupancy options: quadruple
  - 2 adults plus 2 children
  - 3 adults (without children)
- Convertible sofa beds are limited to use by either 2 children or 1 adult (use by 1 child plus 1 adult is not available)
- Ocean Penthouses and Ocean Residences featuring a convertible sofa bed are subject to availability

## CANCELLATION POLICY

The following administrative and cancellation fees are applied to reservations in case of cancellations:

### Ocean Suites and Ocean Penthouses:

If a Journey is cancelled:

- Up to 151 days before departure: an administration fee of USD 200
- From 150 to 121 days before departure: 15% of total Journey fare
- From 120 to 91 days before departure: 25% of total Journey fare
- From 90 to 61 days before departure: 50% of total Journey fare
- From 60 to 31 days before departure: 75% of total Journey fare
- Less than 31 days before departure: 100% of total Journey fare. Conditions may vary by market.

### Ocean Residences:

If a Journey is cancelled:

- Up to 201 days before departure: an administration fee of USD 200
- From 200 to 151 days before departure: 25% of total Journey fare
- From 150 to 121 days before departure: 45% of total Journey fare
- From 120 to 91 days before departure: 65% of total Journey fare
- From 90 to 61 days before departure: 85% of total Journey fare
- Less than 61 days before the departure: 100% of total Journey fare. Conditions may vary by market

## PAYMENT POLICY

Ocean Suites and Ocean Penthouses:

- 25% deposit upon booking
- Deposit to be paid
  - within 3 days up to 121 days before departure
  - within 1 day from 120 to 31 days before departure
  - within 6 hours less than 30 days before departure
- Final payment due no later than 90 days before departure

Ocean Residences:

- 25% deposit upon booking
- Deposit to be paid
  - within 3 days upto 121 days before departure
  - within 1 day from 120 to 31 days before departure
  - within 6 hours less than 30 days before departure
- Final payment due no later than 150 days before departure

For reservations taking advantage of the Explora Early Booking Benefit, full payment is due upon booking (within 3 days).



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